Delivering IT Resilience

*Identify immediate risks, remediate issues fast and future proof for the long term.*

Businesses are becoming more and more reliant on the performance of their IT services while the challenge of making these services resilient is becoming more complex. Years of budget cuts from the credit-crunch have left many firms with a legacy of poorly developed or maintained IT solutions made worse when application knowledge has been lost through staff attrition. Customers are driving demand for more digitised services and this competition is accelerating the need to deliver these solutions faster and cheaper, which involves the complexity of IT managing multiple sourcing models. Internally many underlying business processes are becoming wholly dependent on IT and all of these systems are becoming more integrated to maximise the value of business data.

Traditional compliance-based BC/DR approaches were never designed to handle these scenarios and many businesses have struggled to maintain resilience in the face of these challenges. Some have seen high-profile outages that have significantly impacted revenues, driven away customers and damaged reputations. There are even more who are unaware of fundamental problems, hidden within their IT solutions, which will have a drastic impact on their business given a certain set of circumstances.

Company85 can independently validate your IT resilience and provide remediation to ensure the stability and security of your environment.

**Improve IT resilience with Company85’s Accomplish More 4D methodology**

Based on over 15 years’ experience of delivering highly resilient IT solutions, Company85 has developed a unique methodology to rapidly assess and remediate the critical risks within your applications, infrastructure and related service management processes. Company85’s *Accomplish More 4D* methodology is a robust, proven, 4-stage approach to improving IT resilience.

**Discover More**

*Application Resilience Assessment:*
Map critical business applications, understand the key risks, dependencies and outline the steps for remediation.

**Define More**

*Project definition, and business case:*
Define strategic architecture and service change. Plan any short-term, tactical remediation. Create a business case to secure funding.

**Deliver More**

*Remediation:*
Rapid project delivery. Transformation of apps and services. Provision of specialist skills to supplement in-house teams or to manage complete project.

**Drive More**

*Interim operations:*
Interim operational services to ensure smooth transition to the new solutions.
Where to start – Application Resilience Assessment

Company85’s Application Resilience Assessment is a rapid, low-cost engagement that identifies the key risks associated with technology, people, and process that threaten continuous, safe delivery of critical applications. It helps you understand the gap between business expectations and the actual performance of solutions and provides actionable recommendations to rapidly close those gaps and invest strategically to maintain resilience going forwards.

Benefits
- Benchmark the resilience of applications against business need.
- Understand application dependencies on infrastructure and service management processes.
- Identify and remediate risks that could cause critical service outages.
- Plan strategic change to manage and maintain future resilience.

Approach and deliverables
- Interviews with subject matter experts and stakeholders.
- Review of systems, documentation and output from management systems.
- Detailed report and executive presentation including maturity assessment, prioritised risks/issues, recommendations, remediation roadmap and timeline.

Case study: Reducing risks to services, UK airport

Situation
This UK airport needed to maintain its reputation for speed and efficiency while expanding revenues through increased digital services. Its legacy infrastructure had evolved organically and had high reliance on key individuals to maintain its service. IT service management processes were poorly integrated (both internally and with vendors) and ongoing services were at risk from denial of service attacks.

Solutions
- Application Resilience Assessment
- Business case definition
- RFP management
- Gap Remediation
- Service Transition
- vCISO

Benefits
- Protected passenger experience and revenue streams by identifying and removing single points of failure from critical business services.
- Improved scalability/integration at reduced cost, using commodity cloud services.
- New IT architecture capable of supporting increased digitisation of services.
- Enhanced, integrated IT service management function to monitor and maintain services going forward.

Why Company85?

- 15+ years’ experience of defining and delivering highly-resilient IT services for top tier financial and online media companies
- 100% success rate in delivering large-scale IT transformation (at least 48% more cost-effectively than the Big Four)
- Unique security, infrastructure and service management perspective

Retail Pricing

Application Resilience Assessment
£5,000-£10,000 per application according to scale

Call 0845 468 0085 or email sales@company85.com to find out more.